Customer

Ordering Information

GATOR-PLY® LUXCELL® SYN-PLY®

The premier collection of specialty engineered, wood-fiber veneers

3A Composites USA offers three unique product lines for the furniture and display fixture markets.

- **GATOR-PLY®** rigid and flexible backers are specialty engineered wood-fiber veneers for three- and five-ply panel construction
- **LUXCELL®** facers are specialty engineered wood-fiber veneers used for painting or printing applications
- **SYN-PLY®** is a synthetic crossband material made of wood-fiber veneer used in five-ply panel construction

3A Composite USA products provide the following unsurpassed performances:

- Better yields than wood veneers
- Omni-directional products that lay up in any direction
- Uniform colors in brown, black, white, tan, rose brown, and almond
- Consistent availability and short lead times
- Custom size sheets cut to your specification
- Minimize inventory, labor and waste
- Class A Flame Spread materials
- Look for our FSC®-Certified and GREENGUARD Certified products

For details about our full line of products, call 800-626-3365 or visit www.gatorply.com to download all available product literature.

ORDER INFORMATION

Orders may be placed by fax or email. Customers will be sent an acknowledgement by email to ensure order accuracy.

Phone: (800) 626-3365, select option "1" for customer service.
Email: orderdesk@3acomposites.com
Fax: (866) 512-7199

TERMS AND CONDITIONS OF SALE

Price changes will normally be provided with at least a 30-day lead time. Shipments made beyond price adjustment dates will be invoiced at the revised price. Pricing is in US dollars.

SHIPPING PROCEDURES

Shipments will be made FOB Plant of Origin (Stateville, NC). Freight billings are either:

- Customer Pick-up (CPU)*
- Collect when using a customer-specified carrier (please specify carrier on documents*)
- PAD, when using our designated carriers

*Customer must advise the desire for a specific carrier or CPU
** Any carrier damage should be noted on Bill of Lading (BOL) or claim is null/void

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STANDARD SIZES

The following are standard sizes for most products. Please call your sales or customer service representative for exact availability. Standard skid quantity for all products is 250 sheets.

31″ x 97″	37″ x 97″	49″ x 97″	61″ x 97″	98″ x 50″
31″ x 121″	37″ x 121″	49″ x 121″	61″ x 121″	98″ x 62″
31″ x 145″	37″ x 145″	49″ x 145″	61″ x 145″	

LEAD TIME FOR STANDARD SIZES

- Standard sizes will ship within three (3) working days
- Cut-to-size orders will ship within five (5) working days
- Consult customer service for current inventory levels
- Rush orders are accepted; consult customer service for ship dates
- See additional skid charges below

* Rolls are available for GATOR-PLY 30809 and GREEN GATOR-BACKER 30819 with up to four (4) week lead time.

Standard sheets are billed at actual size (49″x97″=33.007 square feet). Standard sheet sizes may be adjusted due to available paper stock at time of production. Material will be billed at standard sheet size.

Pricing will be confirmed on cut-to-size orders. Cut-to-size tolerance is +/- 1/8″ in both length and width. Sheets must be ordered at the desired size. (Example: If 48″x96″ sheets are required, 48″ by 96″ sheet size must be specified in the order.) Overruns on cut-to-size products will not exceed 5% per item.

LEAD TIME FOR LONG SIZES (99″ up to 146″)

The standard long sheet product is GATOR-PLY 30405 in the following stock sizes:

- 49″ x 121″
- 49″ x 145″
- 61″ x 121″
- 61″ x 145″

Standard lead time is three (3) working days on these standard long-sheet products. All other non-standard long sheet products will have a seven (7) day lead time. All long sheet orders require a 250 sheet minimum per line item. Overruns on cut-to-size long sheets will not exceed 5% per item.

ADDITIONAL CHARGES FOR LESS THAN MINIMUM QUANTITIES AND ADDITIONAL PALLETS

- A setup charge of $3.50 per line items of less than 50 pieces will be applied
- A skid charge of $55.00 will be applied to orders of less than 250 pieces
- 3A Composites USA reserves the right to skid customer orders in the most logical and economical fashion, including stacking various sizes on the same pallet.

STORAGE

Ideally, 3A Composites' products should be stored in the same environment as the cores and facers to allow each to reach equilibrium at the same relative humidity. This tends to minimize differences in expansion and contraction characteristics between panel components once they are combined. Storage area should not have excessive temperatures (in either direction) or moisture. This will help ensure the products perform at the highest level. All GATOR-PLY, LUXCELL & SYN-PLY products have an unlimited shelf life, but like all veneer type products, control of the above mentioned conditions is critical.

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3A Composites USA
721 Jetton Street, Suite 325
Davidson, NC 28036
800.626.3365

LIMITED WARRANTY

Disclaimer of implied warranties and limitation of remedies: Except where seller has provided a written limited warranty for its product(s) seller warrants only that at the time of shipment the goods sold hereunder will be as described in the order. Seller makes no other warranties of any kind, express or implied, including without limitation, any implied warranty of merchantability or fitness for a particular purpose. Seller shall have no liability of any incidental or consequential damages. The sole and exclusive remedy provided by seller on account of any warranties or claims of any kind shall be limited to the replacement of the goods in question or at the seller's option, a credit to buyer of the purchase price paid. No person is authorized to make any representation of warranty on behalf of seller except as expressly set forth above and any such statement shall not be binding on seller.

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